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*Dag Jonansen*  
Dag Jonansen

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application for:

Gainey, et al.

Serial No.: 09/193,833

Filing Date: 11/17/98

For: METHOD AND APPARATUS FOR  
PERFORMING ENTERPRISE EMAIL  
MANAGEMENT

Examiner: Debbie Le

Group Art Unit: 2177

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Assistant Commissioner of  
Patents and Trademarks  
Washington, D.C. 20231

Sir:

In response to the Office Action dated 11/3/00, please amend the patent application as follows:

**IN THE DRAWINGS:**

Please replace original **Figures 1 to 10** with redrafted **Figures 1 to 10**.

Redrafted **Figures 1 to 10** now comply with the margin requirements. No new matter has